

Madhya Pradesh State Agriculture Marketing Board

26 Kisan Bhavan, Arera Hills, Bhopal (MP) PIN- 462011

Phone: +91-755-2553429, Fax: +91-755-2553806

www.mpmboard.gov.in

Notice Inviting Tender (NIT)

No /Board/Account/ PaymentGateway/2019/930

Bhopal, Date:-25.09.19

**“RFP FOR SELECTION OF ONLINE PAYMENT GATEWAY SOLUTION PROVIDER FOR
MADHYA PRADESH STATE AGRICULTURE MARKETING BOARD”**

Madhya Pradesh State Agriculture Marketing Board invites proposals (RFP), from qualified banks for Implementation of online payment gateway solution for Madhya Pradesh State Agriculture Marketing Board.

Interested Bidders eligible as per qualification criteria may submit their response to the RFP no. **2019_MPSAM_54247** latest by **17.10.2019 till 17:30** The proposal must accompany a non-refundable fee amount of **Rs. 10,000/-** (Rupees Ten Thousands only) towards non-refundable RFP Document Fees.

The detailed RFP document can be downloaded from <https://mptenders.gov.in> and <http://mpmandiboard.gov.in>

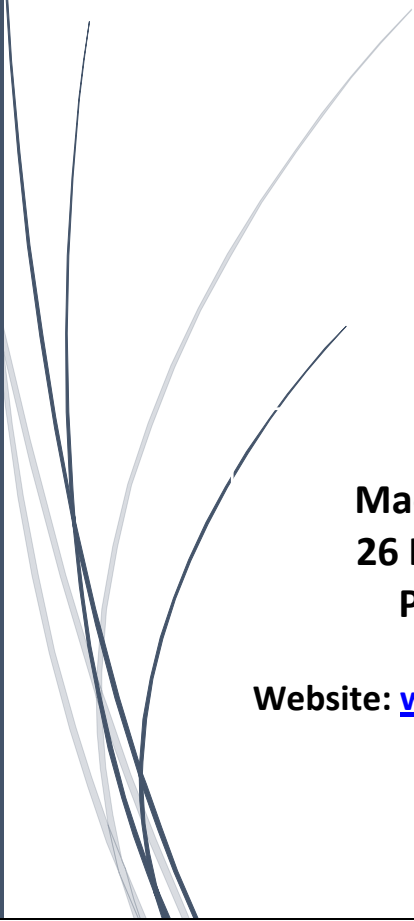
Corrigendum if any Will be Given Only on Website-<https://mptenders.gov.in> & www.mpmboard.co.in, not in News papers .

(Superintending Engineer)

**MP State Agriculture Marketing Board,
Bhopal**



**REQUEST FOR PROPOSAL FOR ONLINE PAYMENT
GATEWAY SOLUTION FOR MADHYA PRADESH STATE
AGRICULTURE MARKETING BOARD**



**Madhya Pradesh State Agriculture Marketing Board,
26 Kisan Bhawan, Arera Hills, Bhopal, M.P. – 462011
Phone: +91-755-2553429 Fax: +91-755-2553806**

Website: www.mpmandiboard.gov.in

Disclaimer

All information contained in this Request for Proposal (RFP) provided is in the good interest and faith. This is neither an agreement and nor an offer/ invitation to enter into an agreement of any kind with any party.

Though adequate care has been taken in the presentation of this RFP document, the interested bidders shall satisfy themselves that the document is complete in all respects. The information published in this document is not intended to be exhaustive. Interested Bidders are required to make their own enquiries and assumptions wherever required.

Intimation of discrepancy, if any, should be given to the specified office immediately. If no intimation is received by this office by the date mentioned in the document, it shall be deemed that the RFP document is complete in all respects and firms submitting their bids are satisfied that the RFP document is complete in all respects.

Madhya Pradesh State Agriculture Marketing Board (MPSAMB) reserve the right to reject any or all of the applications submitted in response to this RFP document at any stage without assigning any reasons whatsoever. Madhya Pradesh State Agriculture Marketing Board also reserves right to withhold or withdraw the process at any stage with intimation to all who have submitted their bids in response to this RFP. MPSAMB reserve the right to change/ modify/ amend any or all of the provisions of this RFP document without assigning any reason. Any such change would be communicated to the bidders by posting it on the website of M.P Mandi Board <http://mpmandiboard.gov.in/>. & <https://www.mptenders.gov.in>

Neither Madhya Pradesh State Agriculture Marketing Board nor their employees and associates will have any liability to any prospective Respondent interested to apply or any other person under the law of contract to the principles or resolution or unjust enrichment or otherwise for any loss, expense or damage which may raise from or be incurred or suffered in connection with anything contained in this RFP document, any matter deemed to form part of this RFP document, the award of the Assignment, the information and any other information supplied by or on behalf of Madhya Pradesh State Agriculture Marketing Board or their employees and Prime Bidder/ Consortiums or otherwise arising in any way from the selection process for the Assignment.

Information provided in this document or imparted to any respondent as part of RFP process is confidential to Madhya Pradesh State Agriculture Marketing Board and shall not be used by the respondent for any other purpose, distributed to, or shared with any other person or organization.

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**MP State Agriculture Marketing Board,
Bhopal**

Contents

1.0 ABOUT RFP	5
1.2 BID FACT SHEET	5
2.0 MADHYA PRADESH STATE AGRICULTURE MARKETINGBOARD	6
PROJECT BACKGROUND.....	6
3.0 SCOPE OF WORK	6
3.1 PAYMENT OPTIONS.....	8
3.2 PROJECT SPECIFIC REQUIREMENTS	8
3.3 SOFTWARE REQUIREMENTS	9
4.0 PRE QUALIFYING CRITERIA.....	9
5.0 TECHNICAL QUALIFICATION.....	10
6.0 SELECTION CRITERIA	11
7.0 PROJECT DURATION AND TIMELINES	12
7.1 BID SUBMISSION PROCESS.....	13
8.0 EXPECTED SERVICE LEVELAGREEMENT.....	16
9.0 GENERAL REQUIREMENTS	17
ANNEXURE	22
Annexure-1: Covering Letter.....	22
Annexure-2: Checklist for Pre Qualification and Technical Qualification	Error! Bookmark not defined.
Annexure-3: Firm/ Company Information (Separate sheet in Case of Consortium)	26
Annexure-4: Self-Declaration.....	27
Annexure-5: Financial Bid Format.....	Error! Bookmark not defined.

1.0 ABOUT RFP

MPSAMB wants to come up with a solution for making the market functioning across the state efficient and real time up-to date information to all stakeholders. It wants to introduce automation and process improvement in the day-to-day functioning of the Mandis so that there is real time information available to the MPSAMB. With agricultural production set to rise in the coming years and new initiatives taken at both central and state levels, many more challenges may arise in terms of data integrity and maintenance.

Mandi is primarily about financial transactions between farmer, trader and mandi. Currently there is no easy way that provides facility to perform online transfer of fund through NEFT, RTGS, IMPS, Walletetc

In order to meet above challenges, need is for a robust Payment Gateway Solution using Information and Communication Technology (ICT) to support at operational, managerial & at strategic level. Solution is required that provides support for online fund transfer through NEFT, RTGS, IMPS, Wallet ets and integrates with various mandi portals.

In order to achieve above goal, MPSAMB has published this tender for ONLINE PAYMENT GATEWAY SOLUTION FOR MADHYA PRADESH STATE AGRICULTURE MARKETING BOARD.

1.2 BID FACT SHEET

1.	Issuance of RFP Document/ Publishing Date	26/09/2019 10:30 AM
2.	Document Download / Sale Start Date	26/09/2019 11:30 AM
3.	Bid Submission Start Date	26/09/2019 11:30 AM
4.	Time and Venue for Pre bid meeting Venue: Madhya Pradesh State Agriculture Marketing Board, Meeting Room, 26 Kisan Bhavan, Arera Hills Bhopal-11	03/10/2019,12:30 P.M
5.	Last Date, Time for Submission of RFP Response./ Bid Submission Closing Date	17/10/2019 05:30 PM
6.	Last Date, Time for Physically Submission of RFP Relevant Documents only by Speed/Registered Post.	22/10/2019 05:30 PM
7.	Date, Time and Venue for Opening of RFP Response/ Bid Opening Date Venue: Madhya Pradesh State Agriculture Marketing Board, Meeting Room, 26 Kisan Bhavan, Arera Hills Bhopal-11	23/10/2019, 11:00 A.M
8.	Date, Time and Venue for Opening of Financial Response Venue: Madhya Pradesh State Agriculture Marketing Board, Meeting Room, 26 Kisan Bhavan, Arera Hills Bhopal-11	Will be communicated to qualified bidders by mptenders portal
9.	Tender fee in INR	Rs 10,000 /-
10.	EMD in INR	Rs 25,00,000 /-
11.	Performance Bank Guarantee in INR	Rs 10,00,00,000 /-

2.0 MADHYA PRADESH STATE AGRICULTURE MARKETING BOARD

In Madhya Pradesh regulatory framework for agricultural marketing is unique and consists of two distinct set of measures. One of these is development and regulation of primary markets, popularly called "Regulated Markets" and the second set is the regulation of market through a series of legal instruments.

Regulation of primary markets was taken up as an institutional innovation and construction of well laid-out market yard was considered as an essential requirement of effective implementation of the regulation programme. As the programme was a developmental-cum- legal measure, it took considerable time to extend it to a wider scale. Berar Cotton and Grain Market Law, 1897 will be long remembered as the first law which provided the basis for the regulation of markets all over the country. Till 1950 there was no regulated market in the state. The then Government of Madhya Bharat passed the Madhya Bharat Agricultural Produce Market's Act in 1952, this was modelled mostly on the lines of Bombay Act. With the reorganization of the state in 1956, more than one Act was operative simultaneously in different regions of the state. The programme got momentum after passing of the Madhya Pradesh Agricultural Markets Act, 1960 which came in force w.e.f 15th October, 1960.

Further in accordance with the recommendations of the National Agriculture Commission, the M.P. State Agricultural Marketing Board i.e. MPSAMB (also known as Mandi Board) has come into existence w.e.f 1973 under the provisions of M.P. Krishi Upaj Mandi Adhiniyam 1972.

PROJECT BACKGROUND

MPSAMB wants to come up with a solution for making the market functioning across the state efficient and real time & providing up-to date information to all stakeholders. It wants to introduce automation and process improvement in the day-to-day functioning of the Mandis so that there is real time information available to the MPSAMB. With agricultural production set to rise in the coming years and new initiatives taken at both central and state levels, many more challenges may arise in terms of data integrity and maintenance.\

In order to meet above challenges, need is for a robust Payment Gateway Solution using Information and Communication Technology (ICT) to support at operational, managerial & at strategic level Risk of Former payment will be zero percent.

3.0 SCOPE OF WORK

The objective of this project is to identify and engage service provider having experience in payment gateway solution for government department. The scope of work for such service provider may comprise of any or all of the items but not limited to the list of items as mentioned in the subsections below:

(a) The Service provider should therefore be able to offer the online payment gateway services on the MPSAMB website for enabling new subscribers and existing subscribers to make online contributions. Proposer should be able to provide following services:

- Online Payment Gateways services covering acceptance of (i) Credit Cards (all card), (ii)

Debit Cards (all cards), (iii) Internet Banking: (iii) Cash Cards/Wallets (iv) UPI / BHIM (v) ;Bharat QR Code (vi) RTGS / NEFT, etc

(b) Redirection of end users from MPSAMB's website (or any other site as directed by MPSAMB) to the Payment Gateway Service Provider (PGSP) web page over a secure encrypted channel is the main responsibility of the PGSP, and that is done over twosteps:

- a. Creation of the redirection string
- b. Redirecting end users to the PGSP and then back to MPSAMBs website
- c. Payment service must offer SSL (Secure Sockets Layer) for transaction security.

(c) Service provider as an aggregator is required to provide the above services to facilitate online payment services and may also be called upon to introduce new modes of online payments in tune with technological advancements. Service provider should directly have tie ups with Banks and Credit Card Payment Gateway (s) for offering the above facilities. In terms of these arrangements the Service provider's role is to maintain tie-ups, create interface with various Banks and manage the entire backend operations of such services. These include entering into agreements with banks/movement of data and reconciliation of such data against payments.

(d) Generate authenticated receipts as proof of transactions. An automated generated receipt of the payment through e-mail and SMS should also be sent to the payer.

(e) Providing an active message to the user/consumer indicating that a transaction has been either accepted or rejected.

(f) Allowing the consumer to review charges before final submission.

(g) Allowing the user / consumer to try a different card number/payment mode if a transaction is rejected.

(h) Service provider should be able to integrate with the existing MPSAMB architecture.

(i) The Service provider shall provide interface (portal) to access exhaustive MIS reports towards identification and reconciliation of funds remitted by new and existing subscribers towards **different Project(s)**.

(j) Service provider should be able to provide reports in specified template(s) as requested/required by MPSAMB at any point during the contract period.

(k) Any payment made with a credit or debit card or via a payment Service must first be authorized by the card issuing authority. The Service must afford a secure link between MPSAMB, user/consumer and credit card processor to avoid fraudulent transactions. The secure line should also ensure fast and efficient transaction processing. All guidelines issued from time to time from RBI upon internet banking and related security issues including transaction on Mobile, VISA, Debit Cards etc. shall be mandatory binding on the PGSP and they are supposed to keep themselves updated about them.

(l) The service provider shall have to necessarily debit the user/consumer's account and credit to MPSAMB designated accounts on instantaneous basis during such transactions. All settlement of transactions by PGSP will be as per applicable RBI guidelines in this regard.

(m) Financial systems shall have the ability to itemize separately PGSP fees and contributions received.

(n) Administrator access should be provided to the designated MPSAMB personnel for viewing information on all kinds of payments and relevant MIS reports.

(o) The PGSP would be responsible for reconciliation of the all the transactions on daily basis.

3.1 PAYMENT OPTIONS

Service provider shall provide the MPSAMB with an online payment portal for making payments to the farmers. This portal will have integration with the MPSAMB servers for seamless payment mechanism. Functionality provided by the service provider in the portal will have Trader login-in using this portal where in he will select APMC (Agriculture Produce Market Committee) location, license number, quantity purchased, crop traded and will also enter farmer bank account details with IFSC code with amount of money to be remitted to farmer account.

(a) The portal will facilitate online payments through RTGS / NEFT / Inter Bank Funds Transfers/ IMPS.

(b) Bulk upload facility to be made available for multiple transactions in the same file.

(c) Server-to-Server integration to be offered by the service provider at no extra cost.

(d) Files received from the MPSAMB through S2S mechanism to be processed by the service provider immediately without awaiting any external approvals by the board on the portal or otherwise.

(e) Reverse files for the payments made to be made available through H2H mechanism for payments reconciliation.

3.2 PROJECTSPECIFIC REQUIREMENTS

- Provided solution should support transfer of fund through NEFT, RTGS, IMPS, Wallet
- Provided solution should support transfer of fund and receiving of fund from all Banks
- Provided solution should support transfer of fund and receiving of fund from DCCB Banks as well.
- Bank needs to provide offline collection facility at each APMC's of Madhya Pradesh. This collection facility may be decided at the time of season (peak season) and/or at the time of rolling-out government schemes in which sale is through notified APMC's. Bank need to keep the provision in this regard. This facility could be provided directly by Bank or its designated agency.
- Bank should have a call centre to provide support to users of Mandi Board on any payment related issues.
- Bank should also provide a staff of 4 persons at Mandi board for coordination and support for the entire duration of the project. These resource will assist in rolling-out of digital platform in APMC's (agriculture produce market committee) and assisting farmers and traders in resolving the issues which may arrive time-to-time.
- Bank should provide resource's for training and hand-holding of Mandi Staff, Traders and Farmers at each Mandi Yard for solution provided by the bank for period of 4 months.
- Bank shall provide training to each division on its software solution at its own cost.
- If any work is outsourced/ subcontracted by bank during any phase of project, it must be with the consent of Mandi Board in writing.
- Bank should not charge any kind of transaction fees.
- Failed transactions should be reported separately with dash board reports and should be pushed again after fixing of issue.
- There shall not be any transaction fees for transfer of found/online payment.(clear RBI guidelines)
- Cost of agreement, Stamp paper cost will be paid by selected Bank
- Failed transactions should also be settled within 2 working days supported by relevant MIS. Considering response from partnering bank.
- Bank should also be able to provide payment through standing instructions on bank account.

3.3 SOFTWARE REQUIREMENTS

This tender is primarily for providing payment gateway services to Mandi Board. However, basic software is expected to be a part of solution that banks are expected to provide. Bank providing payment gateway service will have to provide a customized software solution to facilitate online payment from trader to farmer. Following are the minimum modules that are expected to be incorporated in software.

- Registration: Trader: This module shall provide facility to register trader, farmer, and mandi staff.
- Fund transfer/Online Payment: This module shall allow transfer of funds between traders and farmers.
- MIS reports: Application should have various reports for Mandi office, Divisional office, and Mandi board
- Failed transactions: Failed transactions should be accounted for with MIS report. Amount of failed transactions should be returned automatically.
- App and portal: Provided software solution should be available on both Mobile app and portal.
- System developed should be secured and security audited by CERTIN empaneled agency. (STQC)
- Solution should be hosted at service provider's secured server or cloud at its own cost.
- Solution should be scalable to support change in Peak Volume and associated average response times, Concurrency.
- Software solution should support user authentication procedure for the proposed application, Access Controls and Privileges through application, Encrypted storage of Username and Passwords, Data Integrity, Data Encryption, Data Confidentiality, Data Availability Auditability and log trail.
- Ownership of Data: Mandi board will be sole owner of all data collected and processed throughout this project. Backup of data should be provided to Mandi board at the end of each month and at the closure of project.
- At the closure of the project, The Intellectual Property Rights (IPR) rights for any bespoke development done during the implementation of the project must lie with the Purchaser. The "Policy on Collaborative Application Development by Opening the Source Code of Government Applications", notified by Ministry of Electronic and Information Technology, Government of India, in the Gazette of India on 6th May 2015, must be adhered.

Integration with Mandi application: Application should be designed such that it should be able to integrate with other software of Mandi board and as and when new applications are being rolled-out it should be able to integrate with solution proposed.

4.0 PRE QUALIFYING CRITERIA

Following are the essential qualifying criteria for the Service Provider to technically qualify for the assignment. Bidder must submit all supporting documents for evaluation of these criteria's.

1. The service provider should be a Scheduled Commercial Sector Bank (registered and regulated by the Reserve Bank of India, under the Banking Regulations Act, 1949 (10 of 1949) / any other enactment). Incorporation/Registration certificate along with MoA/Bylaws (or similar legal document) should be furnished as documentary proof.
2. The service provider should have an average annual turnover of Rs.250 Crores or more in the last successive three Audited Financial years (FY 2015-16, 2016-17, 2017-18) and should have positive net-worth. As documentary proof, Audited Balance Sheet & Profit & Loss A/c is to be submitted and CA certificate

clearly mentioning annual turnover for required FYs.

3. Service provider should be authorized by Reserve Bank of India (RBI) to provide Electronic Payment Aggregation Services as applicable. Documentary proof should be submitted
4. Service provider should have been providing (Currently running as on date of publishing of this Tender) Payment Gateway for at least three years (FY 2015-16, 2016-17, 2017-18) to at least Five (04) institutions covering Government/Public Sector Undertakings. Documentary proof should be submitted.
5. The service provider should not have been black listed by any State Government, Central Government or any other Public Sector undertaking or a Corporation as on the date of RFP submission. An undertaking to this effect should be submitted by the service provider on its letterhead.
6. The service provider shall hold certification for PCI DSS (Payment Card Industry Data Security Standard) and other mandated certifications during its engagement and shall have relevant certification for information security management. Valid Document should be submitted.

5.0 TECHNICAL QUALIFICATION

Bidders that qualify pre-qualifying criteria will be eligible for technical evaluation. Technical evaluation will be done only of bidders who meet pre-qualification criteria. Bidder must submit all supporting documents for evaluation of these criterias.

Technical Qualifying Criteria			
S.no	Parameter	Max Score	Documents required
1.	<p>Number of Districts having Bank Branches in M.P as of 31/03/2019</p> <ul style="list-style-type: none"> • Branches in <= 45 districts – 5 Marks • Branches in > 45 and <= 50districts – 10 Marks • Branches in >=51 districts - 15 marks 	15	<p>Bidder should submit the following:</p> <p>a) Self attested letter on Bank Letter head clearly mentioning number of branches in M.P</p> <p>AND</p> <p>b) List of district branches with addresses</p>
2.	<p>Current solution of bank as of 31/03/2019 supports transfer and receive of funds</p> <ul style="list-style-type: none"> • Between only one bank – 5 Marks • Between multiple banks – 10 Marks • Between multiple banks and 1000 DCCBs – 15 Marks • Between multiple banks and >1000 DCCBs – 20 Marks 	20	<p>Bidder should submit the following:</p> <p>a) Self attested letter on Bank Letter head clearly mentioning number of banks and DCCBs being supported in transfer of funds.</p>
3.	<p>The service provider should have an average annual turnover of Rs.250 Crores or more in the</p>	10	<p>Bidder should submit the following:</p>

	<p>last successive three Audited Financial years (FY 2015-16,2016-17, 2017-18) and should have positive net-worth.</p> <ul style="list-style-type: none"> • >Rs 250 Crores - upto Rs 300 Crores – 10 marks • > Rs 300 Crores and above -15 marks 		<p>a) CA certificate clearly mentioning annual turnover and positive network.</p> <p>AND</p> <p>b) As documentary proof, Audited Balance Sheet & Profit & Loss A/c is to be submitted</p>
4.	<p>Location of office of vendor partner software development centre for this project</p> <ul style="list-style-type: none"> ▪ Software development centre is out of M.P – 10 marks ▪ Software development centre in M.P – 15 marks 	15	<p>Bidder should submit the following:</p> <p>a) Self attested letter on Bank Letter head clearly mentioning software development location and contact address</p>
5.	<p>Bidder must have experience in integration with government platforms.</p> <ul style="list-style-type: none"> • Upto 5 platforms – 10 marks • >5 upto 10 platforms – 15 marks • >10 platforms – 20 marks 	20	<p>Bidder should submit the following:</p> <p>a) Self attested letter on Bank Letter head clearly mentioning integration experience between different platforms</p>
6	<p>Bidder should have experience in implementing and managing a procurement portal for agriculture produce for at-least one state covering atleast 50% of the payments of the total procurement through Digital Platform.</p> <ul style="list-style-type: none"> • 1 State – 5 marks • 2 State – 10 marks • 3 State and above – 15 marks 	20	<p>Bidder should submit the following:</p> <p>a) Self attested letter on Bank Letter head clearly mentioning experience in implementing and managing procurement portal for agriculture produce within the state of India.</p>
TOTAL MARKS		100	

Minimum Technical Qualification: 80 Marks

6.0 SELECTION CRITERIA

- Bidders who qualify technical qualifying criteria Their financial bid will be opened.

- float shall not be not be more than two days for payment of crop by trader to farmer. Amount transferred by trade for crop shall reach account of farmer within two days from the day of transaction. Float more than T+2 is not accepted.
- mandi fees collected by following applications may remain in mandi account in bank providing solution for sometimes however, ultimately it should be transferred to cooperative bank account of mandi.

S.N.	Application	Expected Mandi fees collection (Annually)
1.	Trader registration Fees	86.00 lakhs
2.	Mandi property tax/rent	
3.		

- Bank that keeps the collected fees/ rent for minimum time before it is transferred to cooperative bank will be declared winner and will be allotted project for implementation (Minimum time Quoted in annexure-5: financial bid format)

Payment by government to farmers for all state and central schemes would also be done through the payment gateway of service providing bank. This payment should also be done within T+2 days. **Following are the details of such schemes .**

Example of previous years indicative numbers				
SNo	Scheme	Transaction count	Amount Disbursed by Government	Payment by Trader to Farmer
1	Price deficiet scheme (BBY Kharif 2017-18)	17.3 Lacs	Rs 1951.77 Crores	Rs 6407.95 Crores
2	Price Support Scheme (Ravi 2017-18)	9.67 Lacs	3313.36 Crores	Rs 3580.40 Crores
3	Flat Price deficiet scheme (FBBY Kharif 2018-19)	4.16 Lacs	Rs 514.45 Crores	Rs 11305.27 Crores

Mandi CESS (tax paid by trader to Mandi) is out of scope of this project/portel

incase more than one bank has Quoted same time in financial bid, bank having highr technical score will be declared winner and will be allotted project (Score of Technical Qualification)

7.0 PROJECT DURATION AND TIMELINES

Total project duration is five years.However, project can be extended by additional two years based on mutual agreement between Mandi board and bank.

Milestone	Duration in Months
Signing of contract	T
Complete solution ready for use	T +4
Training (A and B type mandi)	T + 5
Pilot testing (A and B type mandi)	T+5
Pilot Complete	T+7
Full rollout and training (C and D type Mandi)	T +9
Go Live	T+10
Exit Management	T+57
Project closure	T+60

Project will be initially rolled out in A and B type mandi as a pilot then will be rolled out in C and D type Mandi.

7.1 BID SUBMISSION PROCESS

Procedure for Participation in e-Tendering

1. Registration of Bidders on e-Tendering System:

All the bidders have to enrol their respective firms on the portal <https://www.mptenders.gov.in>. For more details may contact support-eproc@nic.in. Helpdesk phone numbers are available on website.

2. Digital Certificate:

The bids submitted online should be signed electronically with a Class III Digital Certificate to establish the identity of the bidder submitting the bid online. The bidders may obtain Class III Digital Certificate issued by an approved Certifying Authority authorized by the Controller of Certifying Authorities, Government of India. A Class III Digital Certificate is issued upon receipt of mandatory identity proofs along with an application. Only upon the receipt of the required documents, a Digital Certificate can be issued. For details please visit cca.gov.in.

Note:

- i. *It may take upto 7 working days for issuance of Class III Digital Certificate; hence the bidders are advised to obtain the certificate at the earliest. Those bidders who already have valid Class III Digital Certificate need not obtain another Digital Certificate for the same.*

The bidders may obtain more information and the Application Form required to be submitted for the issuance of Digital Certificate from cca.gov.in

- ii. *Bids can be submitted till bid submission end date. Bidder will require digital signature while bid submission.*

The digital certificate issued to the Authorized User of a Partnership firm / Private Limited Company / Public Limited Company and used for online bidding will be considered as equivalent to a no-objection certificate / power of attorney to that user.

In case of Partnership firm, majority of the partners have to authorize a specific individual through Authority Letter signed by majority of the partners of the firm. In case of Private Limited Company, Public Limited Company, the Managing Director has to authorize a specific individual through Authority Letter. Unless the certificate is revoked, it will be assumed to represent adequate authority of the specific individual to bid on behalf of the organization for online bids as per information Technology Act 2000. This Authorized User will be required to obtain a Digital Certificate. The Digital Signature executed through the use of Digital Certificate of this Authorized User will be binding on the firm. It shall be the responsibility of Management / Partners of the concerned firm to inform the Certifying Authority, if the Authorized User changes, and apply for a fresh Digital Certificate for the new Authorized User.

3. Set Up of Bidder's Computer System:

In order for a bidder to operate on the e-tendering System, the Computer System of the bidder is required to be set up for Operating System, Internet Connectivity, Utilities, Fonts, etc. The details are available at <https://www.mpeproc.gov.in>

4. Key Dates(Bid Facts Sheet)

The bidders are strictly advised to follow the time schedule (Key Dates) of the bid on their side for tasks and responsibilities to participate in the bid, as all the stages of each bid are locked before the start time and date and after the end time and date for the relevant stage of the bid as set by the Department.P1

5. Preparation and Submission of Bids

The bidders have to prepare their bids online, encrypt their bid Data in the Bid forms and submit Bid of all the envelopes and documents related to the Bid required to be uploaded as per the time schedule mentioned in the key dates of the Notice inviting e-Tenders after signing of the same by the Digital Signature of their authorized representative.

6. Purchase of Bid Document

For purchasing of the bid document bidders have to pay Service Charge online ONLY

which is Rs. [as per Bid FACT Sheet]. Cost of bid document is separately mentioned in the Detailed NIT. The Bid Document shall be available for purchase to concerned eligible bidders immediately after online release of the bids and upto scheduled time and date as set in the key dates.

The payment for the cost of bid document shall be made online through Debit/Credit card , Net banking or NEFT Challan through the payment gateway provided on the portal.

7 Withdrawal, Substitution and Modification Of Bids

Bidder can withdraw and modify the bid till Bid submission end date.

A. Preparation of Bid

1. The bidders have to prepare their bids online, encrypt their Bid Data in the Bid Forms and submit Bid Seals (Hashes) of all the envelopes and documents related to the Bid required to be uploaded as per the time schedule mentioned in the key dates of the Notice Inviting e-Tenders after signing of the same by the Digital Signature of their authorized representative.

2. DOCUMENTS COMPRISING THE BID

The bid submitted online by the bidder shall be in the following parts:

Part 1 – This shall be known as Online **Envelope A** and would apply for all bids Online **Envelope A** shall contain the following as per details given below:

- a. Scanned copy of Earnest Money Receipts & Tender Fee Receipt
- b. **Submit an affidavit on non-judicial stamp of Rs. 50/- Duly Notarized in original.**

Part 2 – This shall be known as Online **Envelope B** and required to be submitted only in works where pre-qualification conditions and/or special eligibility conditions are stipulated in the Bid Data Sheet. Online **Envelope B** shall contain a self-certified sheet **duly supported by documents certified by the Concerned Department's Officer not below the rank of Executive Engineer to demonstrate fulfillment of pre-qualification conditions.** **Envelope B** shall contain the following as per details given below:

- a. self-certified RFP copy
- b. submit all annexures
- c. Scanned copy of Original Documents Required as per point **4.0 PRE QUALIFYING CRITERIA of RFP**
- d. Scanned copy of Original Documents, Required as per point **5.0 TECHNICAL QUALIFICATION of RFP**

Part 3 – This shall be known as Online **Envelope C** and would apply to all bids. **Envelope C** shall contain financial offer (TIME PERIOD) in the prescribed format.

All Above shall be submitted in hard copy by Speed post/registered Post only as per bid Fact Sheet.

8.0 EXPECTED SERVICE LEVEL AGREEMENT

The purpose of this service level agreement (hereinafter referred to as SLA) is to clearly define the levels of service to be provided by the successful Bank to MPSAMB for the duration of this contract. SLA defines the terms of the successful Bank's responsibility in ensuring the timely delivery of the deliverables and the correctness of the same based on the agreed Performance Indicators as detailed in the Agreement. This section defines various service level Indicators which will be considered by MPSAMB in the SLA with successful Bank.

The successful Bank has to comply with all SLAs defined below to ensure adherence to project timelines, quality and availability of services.

Note: Penalties shall not be levied on the successful Bank in the following cases: The non compliance to the SLA has been solely due to reasons beyond the control of the Bank. e.g. the net banking services of a given bank have been impacted all over the country / region, there is a force majeure event affecting the SLA which is beyond the control of the successful Bank.

- i. The payment gateway has to be integrated with MPSAMB's application in not later than 35 working days. This time would start from the date, a formal communication has been sent by MPSAMB to the successful Bank till the time the payment gateway is integrated with the application and is ready for fund transfer.
- ii. The payment gateway solution has to be up for at least 99.9% of the time for 24x7 periods. The measurement would be done every calendar month per application integrated with the payment gateway solution. The successful Bank should share this uptime report clearly stating the uptime in percentage with all the departments whose applications have been integrated with the payment gateway system. This report should be shared within the first 5 working days of every calendar month through email/hard copy.
- iii. The payment gateway service should facilitate multiple users making transactions from various locations at a single point of time.
- iv. Service unavailability resulting from loss of network availability can be excluded from service availability calculations, if the network availability loss is caused by any factors beyond the PGSP's control, such as natural disasters, IP transit provider or end user's portion of the network failure the same shall not be counted as down time.
- v. PGSP shall retain authorization logs, non-repudiation logs and transaction records for the entire period of contract.
- vi. All records shall be kept in accordance with generally accepted accounting procedures. All procedures shall be in accordance with central, state and local laws.
- vii. PGSP shall certify that online financial transactions shall be based on secure data transmission and a standard public-and-private key encryption system that encrypts the user's submission of private financial data before it leaves their web browser. The data must remain encrypted throughout transmission until it's safely received at the intended server where it is decrypted and processed. The required licenses shall be the at the cost of the PGSP.
- viii. PGSP shall ensure that appropriate security measures are put in place to protect MPSAMB's internal systems from intrusions and other attacks while conducting e-Payment transactions, whether internal or external, e.g., message interception, tampering, redirection, or repudiation or while pulling data from or pushing data into MPSAMB server. PGSP shall ensure compliance with international information security standards and best practices.
- ix. Any information and/or data obtained by the PGSP from MPSAMB or the contributor shall be stored in a place physically secure from access by unauthorized persons. PGSP shall take every reasonable precaution to ensure that all buildings, rooms, storage areas, and containers ("physical locations") used by PGSP in providing the product(s) and service(s) under this contract shall be secure and equipped with reasonable precautions against

damage.

x. Throughout the term of this contract, MPSAMB shall have the right at any time to inspect PGSP's transaction records for MPSAMB charges and associated PGSP fees. Any such inspection shall be made during regular business hours and comply with any reasonable security and confidentiality procedures of PGSP. MPSAMB can get audited all or any of such accounts as per their discretion.

xi. PGSP shall provide MPSAMB with the capability to securely access, via password-protected site, to transaction information.

xii. Payment services must offer fraud screening tools to reduce fraudulent transactions. This includes address verification, card code value (CVV) verification, expiry date of the card, date of birth etc. to ensure that the payments made via payment service are legitimate.

xiii. The payment service should adhere to certain standards such as VeriSign Secured/ VBV/ Secure Code.

Xiv. All the contributor payment issues (including refund of failed transactions) should be resolved within a period of 2 working days.

9.0 GENERAL REQUIREMENTS

9.1 PRE BID MEETING

Purchaser shall hold a pre-bid meeting with the prospective Bidders. All the queries related to this RFP should be sent to email ID: mdmandiboard@gmail.com at least 24 hours prior to pre bid meeting. All the queries should be sent in .XLS file type in the following format.

Subject of email: "RFP ## number ##/Pre bid query–ONLINE PAYMENT GATEWAY SOLUTION"

Sno	Section and page number	RFP clause requiring clarification	Suggested clause / Query

9.1 PERIOD OF VALIDITY OF PROPOSAL

The Proposals submitted by Agencies shall be valid for a period of "90 days" from the date of submission of the Proposal. On completion of the validity period (90 days), in case required, MPSAMB, GoMP would solicit the Service Provider's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing by post or email.

9.2 AMENDMENTS TO THIS TENDER

At any time prior to the deadline for submission of Proposal, MPSAMB may amend the RFP documents by issuing suitable Corrigendum. Any corrigendum issued in this regard shall be uploaded on MPSAMB website & on <https://www.mptenders.gov.in>. To give reasonable time to the Agencies, so that they can take corrigendum into account in preparing their Proposals, the Department shall extend (if necessary), the deadline for submission of Proposals.

The corrigendum/Amendment (if any) & clarifications to the queries from all Bidders will be posted on the MPSAMB website & on <https://www.mptenders.gov.in>. Any such corrigendum/Amendment shall be deemed to be incorporated into this RFP. Bidders are expected to frequently check for any change in tender/ corrigendum/Formats/ etc on portal by themselves.

9.3 LANGUAGE OF PROPOSAL

The Proposal, and all correspondence and documents related to the Proposal exchanged by the Service Provider and the Department should be in English. Supporting documents and printed literature furnished by the Service Provider may be in any language other than English provided they are accompanied by an accurate translation of the relevant passages in English language. Supporting material, which is not translated in English, will not be considered for evaluation. For the purpose of evaluation and interpretation of the proposal, the English language translation shall prevail.

9.4 PROPOSAL

The Proposal should contain the following information:

- Proposal Form as per **Annexure A**
- Qualification of Agencies detailed in **Annexure B** (Service Provider Profile along with documentary evidence of services offered and all relevant enclosures.)
- Any additional information that the Service Provider may think fit but not included elsewhere in the proposal, which will help MPSAMB to assess the capabilities of the Service Provider.

9.5 CLARIFICATIONS ON PROPOSALS

During the evaluation of Proposals, if required, MPSAMB may seek clarification(s) of the Proposal from the Service Provider via email / post. If required clarification is not received in the specified time limit, MPSAMB will have rights to reject the Proposal.

9.6 CONFIDENTIALITY

The RFP contains information proprietary to MPSAMB. MPSAMB requires the recipients of this RFP to maintain its contents in the same confidence as their own confidential information and refrain from reproducing it in whole or in part without the written permission of MPSAMB.

MPSAMB will not return the Proposals/responses to the RFP received. The information provided by the Service Provider/s will be held in confidence and will be used for the sole purpose of evaluation of Proposals.

9.7 MPSAMB RESERVES THE RIGHT TO THE FOLLOWING

- Reject any or all proposals received in response to the RFP without giving any reason whatsoever.
- Waive or change any formalities, irregularities, or inconsistencies in proposal format delivery.
- Extend the time for submission of proposal.
- Modify the RFP document, by an amendment that would be published on the MPSAMB's website & on <https://www.mptenders.gov.in>.
- Independently ascertain information from other organizations to which Service Provider has already extended a service for similar assignments

9.8 OTHER INSTRUCTIONS

- The successful Service Provider should treat all data and information about MPSAMB obtained in the execution of the proposed assignment as confidential, hold it in strict confidence and should not reveal such data/information to any other party without the prior written approval of MPSAMB.
- The proposal should be submitted strictly in the format provided in this tender document and should be signed by the authorized signatory with seal of the Company.
- The proposal should be free of overwriting/ corrections/ alterations.
- The proposals should be signed by the authorized representative/s of the Service Provider.
- MPSAMB would constitute a committee that will evaluate the proposals. The decision taken by the committee in this regard is final and binding on all the agencies participating in this tender.
- The agencies who wish to submit responses to this RFP should note that they should abide by all the terms and conditions contained in the tender document. If the responses contain any extraneous conditions put in by the agencies, such responses may be disqualified and may not be considered for the empanelment / selection process

9.9 DISQUALIFICATION

The proposal submitted by the Service Provider is liable to be disqualified if:

- Not submitted in accordance with this document.
- Proposal received in incomplete form or not accompanied by EMD amount.
- Proposal received after due date and time.
- Proposal not accompanied by all requisite documents.
- Awardee of the contract qualifies the letter of acceptance of the contract with his conditions.
- Service Provider fails to enter into a contract within 15 days of the date of issuing the notice for empanelment or within such extended period, as may be specified by MPSAMB.

9.10 MODIFICATION, SUBSTITUTION & WITHDRAWAL OF PROPOSAL

The Service Provider may modify, substitute or withdraw its proposal after its submission, provided that written notice of the modification or withdrawal is received by MPSAMB prior to the deadline prescribed for submission of proposals.

9.11 EARNEST MONEY DEPOSIT (EMD)

The Service Provider shall furnish, as part of its Proposal, a refundable EMD of INR 25,00,000/- (Rupees Twenty Five Lacs only) through Demand Draft. The demand draft should be drawn on a nationalized / scheduled bank valid for minimum 45 days and in favour of the "Madhya Pradesh State Agriculture Marketing Board, Bhopal" payable at Bhopal.

The proposal will be disqualified if the EMD is not submitted along with the proposal. EMD of unsuccessful Agencies will be released as promptly as possible.

The EMD may be forfeited in following cases:

1. If a Service Provider withdraws his Proposal during the period of Proposal validity or its extended period, if any; or

9.12 PERFORMANCE SECURITY

1. The Bidder shall at his own expense, deposit with MPSAMB , within Fifteen (15) working days of the date of notice or award of the contract or prior to signing of the contract, whichever is earlier, a Performance Security of INR 1crore (INR 1,00,00,000/-) ,in the form of Bank Guarantee (BG) from a Scheduled/ nationalized Bank. Payable on demand, for the due non-performance and non-fulfilment of the contract by the bidder. This Performance Security of INR 1crore (INR 1,00,00,000/-),would be issued in favour of Managing Director, Madhya Pradesh State Agriculture Marketing Board payable at Bhopal.
2. All charges whatsoever such as premium, commission, etc. with respect to the BG shall be borne by the bidder. The BG shall be valid for a period of 60 months from the date of signing of agreement and should be in the standard format prescribed by Reserve Bank of India. Also, the same shall be extended to the extent that it remains valid for at least 3 months after the expiry of the contract.
3. The bidder will also be required to further extend the BG, in case the MPSAMB extends the contract, to an extent that the BG is valid for a minimum of 6 months after the expiry of the Contract.
4. The extended BG in all the above cases shall be submitted at least 3 months before the expiry of the previous BG, failing which, MPSAMB reserves the rights to terminate the contract, and forfeit the BG.

9.13 LIMITATION OF LIABILITY

1. Neither party shall be liable to the other for any special, indirect, incidental, consequential (including loss of profit or revenue), exemplary or punitive damages whether in contract, tort or other theories of law, even if such party has been advised of the possibility of such damages.
2. The total cumulative liability of the Service provider arising from or relating to this Contract shall not exceed the Total Contract Value, which gives rise to such liability provided, however, that this limitation shall not apply to any liability for damages arising from: Willful misconduct or Indemnification against third party claims.

9.14 WARRANTIES & INTELLECTUAL PROPERTY RIGHTS (IPR)

1. Bidder must ensure that they have all necessary licenses, approvals, consents of third Parties/principle manufacturers and all necessary technology, hardware and software to enable it to provide the solution.
2. Intellectual property in anything developed by the Solution Provider specifically and exclusively for MPSAMB, and based on the information or

data owned by MPSAMB, shall vest with MPSAMB. The source code along with administrative passwords of the application is required mandatorily by the MPSAMB. MPSAMB will have the IPR for all the functional processes and process flows.

9.15 COMPLIANCE TO LABOUR LAWS

1. The Bidder shall be responsible for compliance of all laws, rules, regulations and ordinances applicable in respect of its employees, sub-contractors and agents (including but not limited to Minimum Wages Act, Provident Fund laws, Workmen's Compensation Act) and shall establish and maintain all proper records including, but not limited to, accounting records required by any law, code, practice or corporate policy applicable to it from time to time, including records and returns as applicable under labour legislations.

9.16 TERMINATION BY DEFAULT

MPSAMB may, without prejudice to any other remedy for breach of contract, by written 30 days' notice of default sent to the Successful Service Provider, terminate the Contract in whole or part.

If the Successful Service Provider fails to deliver any or all of the systems/ services within the time period(s) specified in the Contract, or within any extension thereof granted by the Purchaser pursuant to conditions of contract clause or if the Successful Service Provider fails to perform any other obligation(s) under the Contract.

In the event that MPSAMB terminates the Contract in whole or in part, pursuant to the conditions of contract clause, it may procure, upon such terms and in such manner, as it deems appropriate, systems or services similar to those undelivered, and the Successful Service Provider shall be liable to pay MPSAMB for any excess costs for such similar systems or services. However, the Successful Service Provider shall continue the performance of the Contract to the extent not terminated.

9.17 FORCE MAJEURE

Notwithstanding the provisions of conditions of contract the Successful Service Provider shall not be liable for forfeiture of its security deposit, liquidated damages or termination for default, if and to the extent that, its' delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.

For purpose of this Clause, Force Majeure means an event beyond the control of the Successful Service Provider and not involving the Successful Service Provider's fault or negligence and not foreseeable. Such events may include, but are not limited to, acts of Government either in its sovereign or contractual capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.

If a Force Majeure situation arises the Successful Service Provider shall promptly notify MPSAMB in writing of such conditions and the cause thereof. Unless otherwise directed by MPSAMB in writing, the Successful Service Provider shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

9.18 TERMINATION FOR INSOLVENCY

MPSAMB may at any time terminate the Contract by giving written notice to the Successful

Service Provider, if the successful Service Provider becomes bankrupt or otherwise insolvent. In this event termination will be without compensation to the Successful Service Provider, provided that such termination will not prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to MPSAMB.

9.19 TERMINATION FOR CONVENIENCE

MPSAMB, by written notice of 15 days sent to the Successful Service Provider may terminate the Contract, in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for MPSAMB's convenience, the extent to which performance of the Successful Service Provider under the Contract is terminated, and the date upon which such termination becomes effective. However any undisputed payment to the invoices of the task accomplished by successful Service Provider would be paid by MPSAMB.

9.20 DISPUTES AND ARBITRATION

- 1.1 If any dispute of any kind whatsoever shall arise between MPSAMB and the Successful Service Provider in connection with or arising out of the Contract, including without prejudice to the generality of the foregoing, any question regarding its existence, validity, or termination, the parties shall seek to resolve any such dispute or difference by mutual consultation. If the parties fail to resolve such a dispute or difference by mutual consultation, **the dispute can be resolved as per the Arbitration & Conciliation Act 1996 or as per the notification thereof.** In case of any dispute, the jurisdiction area will be Bhopal court.

9.21 Rectification of Errors

Arithmetical errors in the Financial Bid will be rectified on the following basis.

- If there is a discrepancy between the unit price (hours) and the final price (hours) that is obtained by multiplying the unit values, the unit price shall prevail and will be considered for future calculations.
- If there is a discrepancy between words and figures, the amount in words shall prevail.
- If the bidder does not accept the correction of errors, its bid will be rejected and its bid security may be forfeited.
- All numbers will be considered till two decimal places

ANNEXURE

(It is mandatory to submit all annexures)

Annexure-1: Covering Letter

{To be submitted on the letter head of the bidder}

To,
MD Mandi Board,
Madhya Pradesh State Agriculture Marketing Board,
26 Kisan Bhawan, Arera Hills, Bhopal, M.P. – 462011

Dear Sir/Madam,

We, the undersigned, offer <<Name of RFP>>in accordance with your RFP datedand our Proposal. "We are hereby submitting our Proposal as per the requirements mentioned in the RFP.

We hereby declare that:

- a) All the information and statements made in this Proposal are true and we accept that any misinterpretation or misrepresentation contained in this Proposal may lead to our disqualification by the Client.
- b) We meet the eligibility requirements as stated in this RFP, and we confirm our understanding of our obligation to abide by the policy in regard to corrupt and fraudulent practices.
- c) Our Proposal is binding upon us and subject to any modifications/ amendments Purchaser made before the date of submission.
- d) Our Firm /Company do not face any sanction or any pending disciplinary action from any authority against our Firm /Company.
- e) We understand that the Client is not bound to accept any Proposal that the Client receives.
- f) All terms and conditions, mentioned this tender document are acceptable to bank.

Thanking you,

Authorized Signature {In full and initials with Seal):

Name and Title of Signatory:

Name of Bidder (Firm/ Company's name):

In the capacity of:

Address:

Contact information (phone and e-mail):

Date & Time:_____

Place:_____

Technical Qualification				
S.no	Parameter	Documents required	Compliance (Yes/No)	Reference Document Page Number
1.	<p>Number of Districts having Bank Branches in M.P as of 31/03/2019</p> <ul style="list-style-type: none"> Branches in <= 45 districts – 5 Marks Branches in > 45 and <= 50 districts – 10 Marks Branches in >=51 districts - 15 marks 	<p>Bidder should submit the following:</p> <p>a) Self attested letter on Bank Letter head clearly mentioning number of branches in M.P</p> <p>AND</p> <p>b) List of district branches with addresses</p>		
2.	<p>Current solution of bank as of 31/03/2019 supports transfer and receive of funds</p> <ul style="list-style-type: none"> Between only one bank – 5 Marks Between multiple banks – 10 Marks Between multiple banks and 1000 DCCBs – 15 Marks Between multiple banks and >1000 DCCBs – 20 Marks 	<p>Bidder should submit the following:</p> <p>a) Self attested letter on Bank Letter head clearly mentioning number of banks and DCCBs being supported in transfer of funds.</p>		
3.	<p>The service provider should have an average annual turnover of Rs.250 Crores or more in the last successive three Audited Financial years (FY 2015-16, 2016-17, 2017-18) and should have positive net-worth.</p> <ul style="list-style-type: none"> >Rs 250 Crores - upto Rs 300 Crores – 10 marks > Rs 300 Crores and above -15 marks 	<p>Bidder should submit the following:</p> <p>a) CA certificate clearly mentioning annual turnover and positive network.</p> <p>AND</p> <p>b) As documentary proof, Audited Balance Sheet & Profit & Loss A/c is to be submitted</p>		
4.	<p>Location of office of vendor partner software development centre for this project</p>	<p>Bidder should submit the following:</p> <p>a) Self attested letter on Bank Letter head</p>		

	<ul style="list-style-type: none"> ▪ Software development centre is out of M.P – 10 marks ▪ Software development centre in M.P – 15 marks 	clearly mentioning software development location and contact address		
5.	<p>Bidder must have experience in integration with government platforms.</p> <ul style="list-style-type: none"> • Upto 5 platforms – 10 marks • >5 upto 10 platforms – 15 marks • >10 platforms – 20 marks 	<p>Bidder should submit the following:</p> <p>a) Self attested letter on Bank Letter head clearly mentioning integration experience between different platforms</p>		
6	<p>Bidder should have experience in implementing and managing a procurement portal for agriculture produce for at-least one state covering atleast 50% of the payments of the total procurement through Digital Platform.</p> <ul style="list-style-type: none"> • 1 State – 5 marks • 2 State – 10 marks • 3 State and above – 15 marks 	<p>Bidder should submit the following:</p> <p>a) Self attested letter on Bank Letter head clearly mentioning experience in implementing and managing procurement portal for agriculture produce within the state of India.</p>		

Annexure-3: Firm/ Company Information(Separate sheet in Case of Consortium)

Following are the particulars of our organization:

S. No.	Description	Details (To be filled by the bidder)
1	Name of the bidder	
2	Regional official address (in Madhya Pradesh, if any)	
3	Phone No. and Fax No.	
4	Registered Headquarters Address	
5	Phone No. and Fax No.	
6	Web Site Address	
7	Details of Firm's Registration (Please enclose copy of the registration document)	
8	Name of Registration Authority	
9	Registration Number and Year of Registration	
10	EFP/ESI registration Number	
11	Goods and Service Tax Registration No. (if any)	
12	Permanent Account Number (PAN)	

Note: Separate sheets may be attached wherever necessary

Annexure-4: Self-Declaration

{To be submitted on the letter head of the bidder}

To,

Date:

MD Mandi Board,
Madhya Pradesh State Agriculture Marketing Board,
26 Kisan Bhawan, Arera Hills, Bhopal, M.P. – 462011

In response to the RFP Ref. No. _____ dated _____ for <<name of RFP>>, as an Owner/ Partner/ Director/ Auth. Sign. of _____, I/ We hereby declare that presently our Company/ firm _____, at the time of bidding,

- a) Possess the necessary professional, technical, financial and managerial resources and competence required by the Bidding Document issued by the Purchaser;
- b) have fulfilled my/ our obligation to pay such of the taxes payable to the Union and the State Government or any local authority as specified in the Bidding Document;
- c) is having unblemished record and is not declared ineligible for corrupt & fraudulent practices either indefinitely or for a particular period of time by any State/ Central government/ PSU/ UT.
- d) is not insolvent in receivership, bankrupt or being wound up, not have its affairs administered by a court or a judicial officer, not have its business activities suspended and is not the subject of legal proceedings for any of the foregoing reasons;
- e) does not have, and our directors and officers not have been convicted of any criminal offence related to their professional conduct or the making of false statements or misrepresentations as to their qualifications to enter into a procurement contract within a period of three years preceding the commencement of the Tender Process, or not have been otherwise disqualified pursuant to debarment proceedings;
- f) does not have a conflict of interest as mentioned in the bidding document which materially affects the fair competition.
- g) will comply with the code of integrity as specified in the bidding document.
- h) float shall not be more than two days for any kind of payment.

If this declaration is found to be incorrect then without prejudice to any other action that may be taken as per the provisions of the applicable Act and Rules thereto prescribed by GoMP, my/ our security may be forfeited in full and our bid, to the extent accepted, may be cancelled.

Thanking you,

Authorized Signature {In full and initials with Seal}:

Name and Title of Signatory:

Name of Bidder (Firm/ Company's name):

In the capacity of:

Address:

Contact information (phone and e-mail):

Date & Time: _____

Place: _____

Annexure-5: Financial Bid Format

{To be submitted by the proposer as per the format available on **MP Tenders Portal**}

To,
MD Mandi Board,
Madhya Pradesh State Agriculture Marketing Board,
26 Kisan Bhawan, Arera Hills, Bhopal, M.P. – 462011

Date:

Sub: **Financial Bid (Time Period)** for <<Name of RFP>>.

Ref: NIT No.: _____ Dated: _____

Dear Sir,

We, the undersigned proposer, having read & examined in detail, the Bidding Document, the receipt of which is hereby duly acknowledged, I/ we, the undersigned, offer to work as mentioned in the Scope of the work, Service Level Standards & in conformity with the said bidding document for the same.

We submit herewith the Financial Bid (**time period**) for the assignment proposed by Purchaser:

Mandi collected fees/rent will be kept in Mandi account with our bank for following time before it is transferred to cooperative bank.

Total hours in numbers:

Total hours in words:

Terms & Conditions: -

- The above quoted includes all duties, levies, taxes except for GST etc, and No amount will be charged to purchaser.

We agree to all the terms & conditions as mentioned above & in the bidding document and submit that we have not submitted any deviations in this regard.

Authorized Signature {In full and initials with Seal}:

Name and Title of Signatory:

Name of Bidder (Firm/ Company's name):

In the capacity of:

Address:

Contact information (phone and e-mail):

Date & Time: _____

Place: _____